

March 31, 2017

We're now a Hytera UK Distribution Partner

Following the recent announcements from Hytera and Zycomm regarding changes to the distribution and support of Hytera products in the UK and Ireland, we are thrilled to have the opportunity to work with you and your team as a Hytera UK distribution partner.

The information in the attached documents is to assist with changing your purchasing and support arrangements for the Hytera product range to Logic Wireless Europe Ltd.

Logic Wireless has been Hytera's distribution partner in New Zealand for a number of years and we are very excited to have the opportunity to extend this partnership to the UK and Ireland. We have put together a great team in the UK, including Andy Hyde who you may know from his role as Dealer Sales Manager at Zycomm. Backed by our very well established team in Australia and New Zealand, they will provide technical, marketing and sales support to your organisation.

Logic Wireless has some fantastic value added solutions to complement the Hytera product range and we look forward to introducing these to your team in the near future.

We understand the profitability of your business relies on the reliable delivery and support of the Hytera product range and we will work very hard to make the transition as smooth as possible for you.

We trust that the information provided answers most of the immediate questions you may have. Our aim during the transition is to provide you the best quality service, and to create as little impact as possible on your business.

We will make contact with you as soon as we can to introduce ourselves and discuss your needs.

In the meantime, in order that we can commence processing orders and shipping of Hytera product from the 3rd April 2017 please could you check the attached contact information and details on order processing and account setup. We will require you to complete an account application form prior to shipping products, which includes your contact and shipping address

information. If you already have a current trading account with Zycomm for Hytera products this should be a formality. We will make this process as simple and quick as possible.

If, having read the attachments, you have any questions, please don't hesitate to call. We're looking forward to working with you.

Sincerely,



Guy Hopkins
Managing Director
Logic Wireless Europe Ltd

Key Contacts

Managing Director

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Technical Support

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joseph.weston@logicwireless.co.uk

Technical Support Email

support@logicwireless.co.uk

Using this email to raise technical support requests will automatically create a support case ticket in our system which can be assigned, owned and resolved by anyone in our technical support team based in the UK, Australia and New Zealand. This will mean these enquires are dealt with very efficiently, even outside UK business hours. You will also be provided with updates automatically as we manage these cases.

Office Address

Logic Wireless Europe Ltd

Unit 2, Aziz Court

Parkhill, Larkwhistle Farm Road

West Stratton

Winchester

Hampshire, SO21 3QX

UK

Ordering

For sales orders please use the following contact details:

Email sales@logicwireless.co.uk

Phone +44 (0)800 888 6754

Fax Orders +44 (0)845 257 0016

Discount Structure and Credit Terms

Your discount structure for Hytera purchases stays the same.

Terms and Conditions

1. As of the 3rd April 2017 any purchases of Hytera product will be subject to our normal Terms and Conditions which is due for payment on the 20th of the following month.
2. We will be asking you to complete an account application prior to shipping of products. A copy of this and our standard terms and conditions is included. Please complete and return this to sales@logicwireless.co.uk
3. If you have a current trading account with Zycomm, this account application process is simply a formality. We will aim to make your transition to working with Logic Wirelss as quick and simple as possible.